

Tell us what you think about our services

We are committed to listening to your views about our services. We will take them into account when we plan services, set standards of service and measure performance. We may not always have the resources to provide the service you would like but we will always welcome your suggestions for improvement.

We want to hear from you if you want to:

- comment
- complain

Comments

We would particularly like your comments on:

- The kind of service we provide
- The way those services are provided.

Complaints

- If you make a complaint we will acknowledge it within 5 working days and give it careful consideration.
- In most cases we will send a full reply within 15 working days. If not, we will let you know when you can expect a full reply.
- If you wish to see a copy of our Comments/Complaints Policy, it is available on request or on the Authority's website by clicking [here](#).

To make a comment/complaint you can either send us an email by clicking [here](#) or download and complete our comments/complaints [form](#) and post it to:

Comment/Complaints Section
Education Authority, Western Region
1 Hospital Road
OMAGH
Co Tyrone
BT79 0AW